



TERMS AND CONDITIONS

1. Terms of Service

Ecopower Solutions Ltd provides electrical and solar installation services for residential and commercial clients across New Zealand. The following terms outline the general conditions under which our services are provided.

2. Quotes and Scope of Work

All quotations issued by Ecopower Solutions Ltd are prepared based on the information available at the time of pricing and typically remain valid for 30 days.

Quotes assume that the work can proceed under normal site conditions without delays, access restrictions, or unexpected complications. If unforeseen circumstances arise during the project, we will discuss the situation with the client and provide an updated price or variation before continuing the work.

Any additional services requested after a quotation has been accepted will be treated as a variation and priced accordingly.

3. Pricing

All prices provided in quotations or estimates are exclusive of GST unless otherwise stated.

Material and equipment pricing may occasionally change due to supplier price adjustments or product availability. If this occurs after a quote has been accepted, Ecopower Solutions Ltd will notify the client and agree on a suitable solution before proceeding.

4. Payment

Invoices must be paid within the timeframe specified on the invoice or quotation.

For larger projects or installations, Ecopower Solutions Ltd may require deposit or progress payments during the course of the project.

Where payments become overdue, we reserve the right to apply interest and recover any reasonable costs associated with debt recovery.

5. Workmanship and Product Warranty

Ecopower Solutions Ltd takes pride in delivering high-quality electrical and solar installations.

All work is carried out in accordance with relevant New Zealand electrical regulations and industry standards.

If a concern arises regarding workmanship or supplied products, clients are encouraged to contact us promptly so the matter can be assessed and resolved.

Where applicable, manufacturer warranties for supplied products will apply.



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6. Ownership of Materials

Materials, equipment, and products supplied as part of our services remain the property of Ecopower Solutions Ltd until full payment has been received.

7. Privacy and Information

Ecopower Solutions Ltd collects and stores customer information only for the purpose of delivering services, maintaining records, and managing business operations.

All personal information is handled responsibly and in accordance with the Privacy Act 2020.

8. Health and Safety

Safety is a priority for Ecopower Solutions Ltd. All work is carried out following safe working practices and in compliance with the Health and Safety at Work Act 2015.

Our team is committed to maintaining safe working environments for clients, workers, and the public.

9. Disputes and Resolution

In the unlikely event of a dispute, Ecopower Solutions Ltd encourages open communication and aims to resolve matters promptly and professionally.

Where applicable, dispute processes may follow the provisions of the Construction Contracts Act 2002.

10. Service Provider

Ecopower Solutions Ltd
Christchurch, Canterbury
New Zealand

Providing electrical and renewable energy solutions across the South Island and New Zealand.